



## Ontime wins freight supplier of the year

🕒 November 15, 2016   📁 News

National transport firm, Ontime Group, has been awarded freight supplier of the year at the prestigious Dulux Group Annual Supplier Awards for 2016.

Dulux Group has held the annual awards for 26 years, to "recognise service excellence among its 7,000 plus suppliers". Dulux Group's suppliers are evaluated across 16 award categories against a range of complex criteria including account and relationship management, innovation, DIFOT (delivered in full, on-time), customer service, supply and quality.

Ontime Group is one of over 100 freight suppliers to Dulux Group, and was selected the award winner among three other finalists including Toll Intermodal and Mainfreight NZ.

Ontime Group's win was based on its accomplishing a doubling in the delivery standard, from once-per-day to twice-per-day, for Dulux subsidiary Lincoln Sentry without adversely impacting cost. This provided a significant upturn in business.

Dulux Group also mentioned Ontime's impeccable, 'on time' delivery record to a customer base spread throughout the three major cities of Melbourne, Sydney and Brisbane.

Walter Scremin, General Manager of Ontime Group, was on-hand to collect the award and said the transport provider had enjoyed a long association with Dulux Group. "We enjoy working with Dulux Group immensely, they are an outstanding organisation and we value their acknowledgment.

"Dulux Group is like many fast-moving businesses which need flexible and responsive freight solutions, with outstanding customer service."



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